TERMS & CONDITIONS

1.) American Fuels Service (AFS) reserves the right to inspect and approve the heating equipment before any service agreement is issued. Any repairs/labor required to put the burner in an acceptable condition are not covered.

2.) The length of the plan is one year. All plans will be renewed automatically from year to year unless terminated by either party giving 30 day written notice.

3.) Service under any plan will be suspended / cancelled if customer's oil or service charges are not paid when due. A re-inspection may be required.

4.) If buyer permits any person other than AFS to render service to the equipment, the plan will become null and void.

5.) Plans include only the repair and replacement of parts listed that are defective due to ordinary wear. They do not cover any parts or labor on parts not listed.

6.) This plan does not cover repair or replacement of obsolete parts or parts that are not readily supplied.

7.) AFS shall not be liable for any loss, damage, or injury arising from service performed or parts supplied under this plan unless caused directly and solely by our own negligence.

8.) AFS shall not be liable for any loss, damage, or injury from the condition of the customer's chimney, oil tank, or unoccupied homes (freeze up). Buyer must make arrangements for a daily house check if customer is away from premises.

9.) This agreement does not cover any acts of God, fire damage, flooding, freezing, or other water damage, etc.

10.) Emergency service is defined as: no heat, no hot water, oil leak, or odors. If non-emergency services are provided nights, Saturdays, Sundays, or holidays, the customer agrees to pay a per-call charge based on the AFS current after hour rate.

11.) AFS does not guarantee the availability of any repairs or replacement parts.

12.) Plans do not cover service calls resulting from blown fuses, tripped circuit breakers, turned off emergency switches, or improperly set thermostats and electrical power failure.

13.) AFS has the right at any time to cancel service plan due to poor condition, age, deterioration, or dangerous situations.

14.) Plan does not cover oil delivery issues due to sludge, oil line freeze up, water in oil tank, lack of oil, or clogged – dirty oil filter, nozzle, pump strainer.

15.) Plan only covers heating oil equipment under 2.50 GPH firing rate.

2052 Lucon Road

Skippack, PA 19474 610-222-3569

Our regular business hours are 8:00 AM to 4:30 PM,

Monday through Friday.

NUCT + Nextures & Continue

SERVICE AREA

Superior Service With

We service customers within a 20-mile radius from our Skippack, PA headquarters. Please call if you are near the service area border to ensure service availability.



CUSTOMER LOYALTY PROGRAM

Loyalty credits are our system of rewarding your loyalty. Customers who employ our services year after year with either Basic or Premier Comfort Plans earn \$50.00 in loyalty credits. Our customers can accumulate up to \$500.00 in credits.

These credits can be applied to our customers for the following equipment purchased through us.

| Boiler | \$500.00 |
|---------------------|--------------|
| Elec. Hot Water Hea | ater\$100.00 |
| Furnace | \$200.00 |
| Humidifiers | \$50.00 |
| Oil Tank | \$150.00 |
| Water Softener | \$50.00 |
| | |

AmericanFuelsService.com





SERVICE & PROTECTION PLANS

"SUPERIOR SERVICE WITH AMERICAN PRIDE"

610-222-3569 Skippack, PA

ABOUT US

American Fuels Service (AFS) was established with the goal of giving our customers the highest level of service while providing them consistent satisfaction and peace of mind with quality workmanship. It is with this goal that we offer our service plan options which provide an unmatched service experience for the duration of the plan.

Our plans cover many parts that require routine replacement within your heating system, and also include an annual heater tune-up to increase efficiency, prevent service calls and bolster your system's overall longevity.

After a routine inspection of your home comfort system, we extend our Basic Comfort, Cooling Comfort and Premier Comfort Plans so you can make the best choice for your system's integrity. During the length of the agreement, we will repair or replace, at no extra cost to you, any of the items covered under the selected plan that may become defective due to normal wear and tear.

We also offer competitively priced home heating oil delivery. Our customers are not required to purchase our fuel oil to be eligible for a service agreement, but are encouraged to experience the quality, satisfaction and peace of mind that you receive from our service and protection plans in your oil delivery.

Labor rates may vary according to each particular plan.

We look forward to partnering with you as your primary home comfort provider, giving you "Superior Service with American Pride."

PA Home Improvement Contractor Registration #PA063362

BASIC COMFORT PLAN

The Basic Comfort Plan provides coverage for numerous parts on a variety of home heating systems:

BURNER PARTS

Burner Coupling Burner Fan Burner Flange Gasket **Burner Motor Buss Bar Leads** Cad Cell Assembly Cad Cell Eve Delayed Oil Valve Delayed Oil Valve Coil Electrodes End Cone Ignition Transformer Low Voltage Transformer Nozzle Nozzle Line WARM AIR SYSTEMS Blower Belt Blower Pullev Fan & Limit Control HOT WATER SYSTEMS Circulator Coupling Circulator Motor Mount Circulator Wicking

Single Aquastat (Excl. Combo Controls) **Reverse Aquastat** Thermostat (Manual) Thermostat Sub base Primary Control (R8184G-4009 Only) Low Limit Control High Limit Control **Emergency Switch** FUEL SUPPLY Fuel Pump Fuel Filter Complete **Fuel Pump Strainer** Fuel Pump Gasket Fuel Filter Cartridge (Felt Only) Flare Fittings **Oil Line Fittings** OTHER Fill Cap Vent Cap Smoke Pipe (5" up to 8")

CONTROLS

An annual tune-up is also included in the Basic Comfort Plan, scheduled at your convenience.

Emergency service required after our normal business hours will be assessed at our "off hours" hourly labor rate.

Parts/Service Exclusions: Purging, Oil Delivery (Sludge/Frozen Oil Lines), or related service. Contracts are issued after an inspection of the heater is performed during our annual tune-up procedures.

Annual Price: \$229.00*

*Price includes 1 zone only, additional zones are \$20.00 each.



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VISA

PREMIER COMFORT PLAN

Our Premier Comfort Plan is designed to provide comfort and peace of mind 24 hours a day, 365 days a year. This plan covers everything included in the Basic Comfort Plan, **as well as all labor charges for any after hour service.**

Additional parts coverage under the Premier Comfort Plan include the following:

Air Vents Automatic Feeder Blower Bearing Blower Motor (up to ½ hp) Blower Shaft Circulator Bearing Assembly Combo Aquastat Circulator Complete Digital T-Stat (Installed by AFS) Draft Regulator (up to 8") Expansion Tank/Diaphragm Flow Valves Purge System Pyrostat Relief Valve Stack Control Steam Gauge Glass System 2000 Board Temperature Gauge Zone Valve Complete Zone Valve Motor Zone Valve Transformer

Annual Price: \$345.00*

* Price includes 1 zone only, additional zones are \$25.00 each.

COOLING COMFORT PLAN

Includes an annual precision A/C tune-up (up to 1 ½ hours of service work) to keep your unit running at peak efficiency, reducing your electric bills. You will also receive:

15% Discount on Repairs

• Priority Service (During Normal Business Hours)

Annual Price: \$139.00

CUSTOMER LOYALTY COUNTS ISEE BACK FOR DETAILS